Yara’s commitment to protecting your personal data:

Compliance with data privacy rules and regulations is a key priority for Yara and protecting the personal data that we collect from you is of high importance to us.

Background:
EU Regulation 2019/1148 (hereinafter the “Regulation”) on the marketing and use of explosives precursors applies from 1 February 2021 on the supply of the restricted substances listed in Annex I of the Regulation, and imposes strict regulations on all economic operators in the supply chain.

- Why do we ask for your personal data?
The Regulation requires that Yara verifies that all customers of explosives precursors are either a professional user or another economic operator or a member of the general public with a valid license, and that the person representing the customer is indeed authorized to both represent the customer and to purchase restricted explosives precursors. To achieve this, Yara is required to ask all customers to complete the Customer Statement and to provide a scanned copy of the representative’s proof of ID (unless the ID is verified digitally or personally by Yara).

- How will we handle your personal data in compliance with GDPR?
Yara has created its own central and dedicated system for storing and handling the data collected as part of our compliance with the Regulation, which is managed by Yara’s Customer Service.

- How should I submit my personal data?
You should send your personal data only to the specified email address of Yara’s Customer Service listed in the letter we sent to you regarding the Regulation. You are recommended to submit your personal data to us using a secure email service, for example Outlook, Yahoo or Gmail.

- Which proof of ID should you submit?
The Regulation requires that a “proof of ID” is verified and this means that a valid form of identification document in your country needs to be submitted to us (unless the ID is verified digitally or personally by Yara). If possible, we encourage you not to submit a copy of your passport, but rather another valid ID. This can for example be a driver’s license or a national health or identity card.

- Who will have access to your personal data?
We have implemented access restrictions to our system that stores this personal data, so that only employees authorized will have access. Personal data and documents will be unavailable for all other employees.

- What will we use your personal data for?
The objective of collecting this data is to comply with the Regulation. This includes conducting the verification of the person representing the customer, and possibly to share personal data with relevant authorities upon request, when that is required by the Regulation. We will not use your personal data for any other purpose or objectives.

- For how long will we keep your personal data?
The Regulation requires that all data collected is kept for 18 months from the date of each relevant transaction. We have implemented deletion procedures in our system to make sure your data is deleted after 18 months.